

Kirkhaven

Visitation Fact Sheet

This policy has been revised to afford every opportunity for visits in a safe and thoughtful manner as well as considers the need for adequate supervision and strict adherence to the core principles of infection prevention and control.

Beginning July 1, 2021, we are revising visitation under this policy following the core principles of infection control and prevention and under the following conditions.

- ❖ Adherence to written screening protocols for all staff during each shift, each resident daily, and all persons entering the facility or grounds, including visitors, vendors, students and volunteers.
- ❖ All visitors are encouraged to become vaccinated when eligible. Visitors are not required to be tested or vaccinated (or show proof of such) as a condition of visitation. Currently, visitor testing for unvaccinated visitors is strongly encouraged prior to coming to the facility (within 2-3 days). For information about free COVID rapid testing, visit <https://www.monroecounty.gov/health-covid-19-testing>.
- ❖ Visitors must be able to adhere to the core principles, including infection prevention and control policies, and staff are expected to provide monitoring of visitors. Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit.
- ❖ All visitors are required to enter the facility through the main entrance. Screening for signs and symptoms of COVID-19 will be done prior to resident access. Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
- ❖ The following information will be collected for each visitor: first and last name, address, daytime/evening phone number, dated and time of visit and email address. Visitors must be screened, including temperature checks, comply with social distancing as directed, use hand sanitizer before and after each visit and wear face mask at all times.
- ❖ Alcohol-based hand rub and adequate PPE will be made available by the facility. Visitors must wear a face covering at all times when on the premises and maintain social distancing. An adequate supply of masks will be made available to visitors who lack an acceptable face covering.
- ❖ Residents and responsible parties will be notified if a new case of COVID-19 among residents or staff is identified. The facility will immediately suspend indoor visitation and begin outbreak testing in accordance with State and Federal regulations.
- ❖ An outbreak exists when a new COVID-19 case among residents or staff occurs. With the appropriate safeguards, visitation can still occur when there is an outbreak, but there is evidence that the transmission of COVID-19 is contained to a single area (e.g., unit) of the facility. Outdoor visitation is not suspended during the first round of outbreak testing.
- ❖ **Hours for Visitation:** Monday – Sunday: 8am to 7:30pm.

- ❖ Based on the needs of residents and our facility's structure, visitation will be conducted through a variety of means, such as in resident rooms and other authorized visitation spaces in-doors and outdoors, weather permitting. The time allocated for visitation takes into consideration that many residents and their loved ones want to visit.
- ❖ Indoor visitation may be limited due to the size and number of facility designated visitation spaces and when there is high risk of COVID-19 transmission in the community.
- ❖ Virtual visitation through Zoom, and FaceTime are available by appointment only.
- ❖ If the resident is fully vaccinated, they can choose to have close contact with their visitor. Regardless, visitors should physically distance from other residents and staff in the facility.
- ❖ All visitors are restricted to authorized visit areas in the facility. Visitors are prohibited from walking around different halls or common areas of the facility. Instead, visitors must go directly to the resident's room or authorized visitation area.
- ❖ **The following designated space(s) will be used for in-person visitation:**
 - Outdoors in the courtyard (when weather permits) and indoors in private resident rooms, in semi-private rooms of vaccinated residents, in the 2nd and 3rd floor Family Room/ Balcony Area and in the Chapel and Administrative Lobby area of the first floor.
 - Each resident can receive 1-2 visitors at one time for 30 minutes to (2) hours based on the time of day, and location of the visit.
 - Two (2) residents can be accommodated for in-person visits at one time on the 1st floor: one (1) in the chapel and one (1) in the admin lobby area.
- ❖ **Unvaccinated residents and their visitors are required to wear a facemask and must be socially distanced during in-person visits.**
- ❖ **Unvaccinated residents may receive visitors in one of the facility authorized visitation space(s) and are encouraged to make an appointment to visit. In-room visits are not permitted at this time. Providing prior notice of your visit will help to ensure your loved one is on time, ready and available for your visit.** Please call your designated Social Worker, leave detailed message regarding when you are planning to visit or you may arrange a visit by emailing: COVID19info@kirkhaven.com
- ❖ **The Governor recently rescinded Executive Orders issued in connection with the COVID 19 public health emergency, formally ending the State public health emergency. The following regulations providing enhanced access for personal caregiving visitors apply only during a state public health emergency:** Nursing home residents have the right to elect at least two (2) personal caregivers at one time to serve as their personal caregiving visitor and to access their designated personal caregiving visitors, notwithstanding any restrictions or prohibitions relating to visitation resulting from a declared public health emergency. Designated caregiving visitors have been identified by each resident and are noted in the resident's medical record.
- ❖ Compassionate Care Visits are permitted when visitation may not otherwise be permitted in accordance with current State and Federal visitation guidance.