

Kirkhaven

Visitation Fact Sheet

- ❖ This policy and procedure has been revised to afford every opportunity for visits in a safe and thoughtful manner as well as considers the need for adequate supervision and strict adherence to the core principles of infection prevention and control.
- ❖ **Beginning March 26, 2021**, we are expanding visitation and/or activities under this policy following the core principles of infection control and prevention, under the following conditions:
- ❖ Adherence to written screening protocols for all staff during each shift, each resident daily, and all persons entering the facility or grounds, including visitors, vendors, students and volunteers.
- ❖ **An outbreak exists when a new COVID-19 case among residents or staff occurs. With the appropriate safeguards, visitation can still occur when there is an outbreak, but there is evidence that the transmission of COVID-19 is contained to a single area (e.g., unit) of the facility.**
- ❖ **When a new case of COVID-19 among residents or staff is identified, the facility will immediately begin outbreak testing and suspend all visitation, until at least one round of facility-wide testing is completed.**
 - **If the first round of outbreak testing reveals no additional COVID-19 cases in other areas (e.g., units) of the facility, then visitation can resume for residents in areas/units with no COVID-19 cases.**
 - **However, the facility will suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.**
 - **If the first round of outbreak testing reveals one or more additional COVID-19 cases in other areas/units of the facility (e.g., new cases in two or more units), then visitation will be suspended for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.**
- ❖ **Currently, visitor testing is not required, yet strongly encouraged prior to coming to the facility** (within 2-3 days). For information about free COVID rapid testing, visit <https://www.monroecounty.gov/health-covid-19-testing>. **All visitors are encouraged to become vaccinated when eligible. Visitors are not required to be tested or vaccinated (or show proof of such) as a condition of visitation.**
- ❖ **If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility.**
- ❖ Visitors must be able to adhere to the core principles, including infection prevention and control policies, and staff are expected to provide monitoring for those who may have difficulty adhering to core principles.
- ❖ **Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit or will be asked to leave.**
- ❖ Based on the needs of residents and our facility's structure, visitation will be conducted through a variety of means, such as in private resident rooms, dedicated visitation spaces and outdoors, weather permitting.
- ❖ The following space(s) will be used for in-person visitation:
 - Outdoors in the courtyard (when weather permits) and indoors in private resident rooms, in the Chapel and Administrative Lobby area of the first floor.
 - Each resident can receive 1-2 visitors at one time for 30 minutes to one (1) hour based on the

scheduled appointment for the visit, regardless of where the visit occurs.

- Two (2) residents can be accommodated for in-person visits at one time on the 1st floor: one (1) in the chapel and one (1) in the admin lobby area.
 - Unvaccinated residents and their visitors are required to be socially distanced during in-person visits within these space(s).
- ❖ Visitors are limited to designated visit areas in the facility. Visitors are prohibited from walking around different halls or common areas of the facility. Instead, visitors must go directly to the resident's private room or designated visitation area. Visits for residents who share a room will not be conducted in the resident's room unless the roommates are spouses.
- ❖ Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
- ❖ **Indoor visitation is limited when there is high risk of COVID-19 transmission. Indoor visitation is limited for the following scenarios:**
- **Unvaccinated residents if the Monroe county positivity rate is greater than 10% AND less than 70% of residents in the facility are fully vaccinated;**
 - **Residents with a confirmed COVID-19 infection, whether vaccinated or unvaccinated; OR residents in quarantine, whether vaccinated or unvaccinated, until they have met criteria for release from quarantine. In these instances, every effort will be made to accommodate visits using electronic devices and alternative visitation techniques.**
- ❖ The COVID-19 county positivity rates, found on the CMS COVID-19 Nursing Home Data site (link can be found at: <https://data.cms.gov/stories/s/COVID-19-Nursing-Home-Data/bkwz-xpvg>) will be used to determine when visitation should be paused.
- ❖ **Hours for In Person Visitation:** By appointment only, Monday – Friday: 10am to 4pm with the last scheduled visit occurring at 3pm. Please call your designated Social Worker, leave detailed message or email: COVID19info@kirkhaven.com Zoom, and FaceTime are still available by appointment only. The time allocated to visitation takes into consideration that many residents and their loved ones want to visit.
- ❖ **All visitors are required to enter the facility through the main entrance.** Screening for signs and symptoms of COVID-19 will be done prior to resident access.
- ❖ **All relevant infection control policies for visitors must be followed.** The following information will be collected for each visitor: first and last name, address, daytime/evening phone number, dated and time of visit and email address. Visitors must be screened, including temperature checks, comply with social distancing as directed, use hand sanitizer before and after each visit and wear face mask at all times.
- ❖ Alcohol-based hand rub and adequate PPE will be made available by the facility. Visitors must wear a facemask or face covering at all times when on the premises and maintain social distancing. An adequate supply of masks will be on hand for visitors and made available to visitors who lack an acceptable face covering.
- ❖ We apologize for the inconvenience; no food or beverage consumed during visits and at this time facility restrooms are not accessible to visitors.
- ❖ An alternative means of communication will be provided for people who would otherwise visit using telephonic or virtual communications (FaceTime, Zoom, video-chats.)

❖ **Compassionate Care Visits** while end-of-life situations have been used as examples of compassionate care situations, the term “compassionate care situations” does not exclusively refer to end-of-life situations. Compassionate care visits, and visits required under federal disability rights law, should be allowed at all times, regardless of a resident’s vaccination status, the county’s COVID-19 positivity rate, or an outbreak. Using a person-centered approach, nursing homes should work with residents, families, caregivers, resident representatives, and the Ombudsman program to identify the need for compassionate care visits.

Examples of other types of compassionate care situations include, but are not limited to:

- Newly admitted residents with difficulty adjusting to the facility environment and lack of in-person family support.
- Residents recently grieving the loss of a friend or loved one.
- Residents who previously received in-person support and/or cueing from family for eating and drinking and are now experiencing dehydration and/or weight loss.
- Residents who are exhibiting signs and symptoms of emotional distress including, but not limited to, seldom speaking or crying more frequently (when the resident had rarely cried in the past), refusing to participate in an activity or activities, staying in bed longer than usual, or exhibiting behavior considered abnormal for the individual.
- Residents who receive religious or spiritual support from clergy or another layperson.
- Additional compassionate care situations may be considered by the facility on a resident-specific basis.